


General Sales Terms and Conditions

Price Terms	<p>Net excl. VAT. Prices are valid for 30 days. The price is based on a total order. If the quote includes glass provided directly from the supplier, the buyer installs this at his own expense and risk. Non-standard colours are available at an additional charge. An additional charge of 2.5% of the invoice price will be added after delivery according to packaging/logistics plan. If the delivery date is deferred after activation of the order, warehouse rental will be agreed per month or part thereof.</p>
Payment terms	As agreed.
Delivery terms	<p>DDP, but only on islands connected to the mainland by bridge. Delivery takes place at the customer's business address or as agreed at a designated site. For orders of less than £ 1,000 excl. VAT, a delivery charge of £ 100 excl. VAT will be applied. Delivery will be from the delivery vehicle to the nearest passable road. Risk passes to the customer on delivery.</p>
Delivery method	<p>Access to a semi-trailer with a clearance height of 4.00 meters, width of 2.65 meters and length of 20 metres incl. lift is required.</p> <div style="text-align: center;">  </div> <p>If elements are larger than 3.00 m x 2.35 m, the customer must be available to assist with the unloading of the goods with a fork-lift truck. Further delivery information can be found at www.stmvinduer.dk</p>
Delivery date	As soon as possible after the order has been signed unless otherwise agreed.
Liability and exclusions	<p>Counts and measurements carried out by STM are not binding. It is the responsibility of the customer to ensure that specifications, incl. any alignments, are correct. Please note that it is the responsibility of the customer to ensure that applicable building regulations and other legislation, incl. regulations pertaining to personal safety glass, fire safety, ventilation, energy and access requirements are complied with in the use of these products. STM's products must not be used as structural elements in the construction. STM cannot be held liable for static calculations for wind load. We guarantee the sufficiency of our products when they have been installed according to STM's applicable installation guide. All window backs are offered excl. insulation and vapour barrier, which the buyer must install at his own expense and risk. Warranty and service in agreement with the service Center of STM. Drawings are external and not to scale.</p>
Labelling/warranty	<p>Ten-year warranty on wood/aluminium elements (TiINIUM 2+ and STM TINIUM). Windows and doors supplied prior to 1 August 2013 are covered by a five-year product warranty, cf. the Danish Window Industry's warranty provisions (DVV) unless otherwise stated in the order. Five-year warranty on wood, mahogany and oak elements, cf. the Danish Window Industry's warranty provisions (DVV) unless otherwise stated in the order. The warranty applies from the date of manufacture and covers manufacturing and material defects. Panes are covered by the Danish Glass Industry's warranty for defects between panes (one year) and punctured panes (ten years). Further warranty information can be found at www.stmvinduer.dk STM's products are labelled to CE and DVV standards.</p>
Standards	<p>Unless otherwise stated, the current standard factory profiles, dimensions and brackets have been used as a basis for calculations. Although an order may be a repeat of a previous order, differences may occur. Wood is a natural product with a living structure. Differences in colour tone may therefore occur.</p>
Additional terms	<p>STM's sales and delivery terms, in compliance with the Danish Window Industry's Delivery and Sales Terms, June 2002 can be found at www.stmvinduer.dk</p>